

**Note:** This August 2, 2013 email to officials working for the California Department of Public Health (CDPH) about an October 6, 2011 class "B" citation issued by CDPH to Lake Balboa Care Center, Van Nuys, CA is a "public record" pursuant to California Govt. Code § 6252(e), (g).

**From:** [Elder Abuse Exposed.com](http://ElderAbuseExposed.com)

**Sent:** Friday, August 02, 2013 5:38 PM

**To:** [roberto.toffoletti@cdph.ca.gov](mailto:roberto.toffoletti@cdph.ca.gov); [help@qtso.com](mailto:help@qtso.com); [luis.garcia-martinez@cdph.ca.gov](mailto:luis.garcia-martinez@cdph.ca.gov); [lunghwa.yung@cdph.ca.gov](mailto:lunghwa.yung@cdph.ca.gov)

**Subject:** Incomplete data in Medicare's Nursing Home Compare's database

Can one of you in California let us know who to contact about incomplete complaint data in Medicare's Nursing Home Compare database?

Sometimes the information regarding citations and fines against nursing homes is not complete on Medicare's Nursing Home Compare website. For example, we noticed that the attached October 6, 2011 CDPH class "B" citation issued against Lake Balboa Care Center is not included in Nursing Home Compare's database. Therefore the public is unaware of this serious violation.

Can you please refer us to the appropriate contact who can ensure that the attached October 6, 2011 CDPH class "B" citation is included in Nursing Home Compare's database?

Here's info on the nursing home:

LAKE BALBOA CARE CENTER

16955 VANOWEN STREET

VAN NUYS, CA 91406

<http://www.medicare.gov/nursinghomecompare/profile.html#profTab=0&ID=056180>

Thank you very much for your response.

Regards,

Elder Abuse Exposed.com